

Troubleshooting

This page might help you if you have an issue with the UGX Launcher.

Be sure to check the [Known Issues and limitations](#) page as well!

- [Startup](#)
 - [Dependencies](#)
- [Authentication](#)

Startup

Dependencies

Make sure you have all dependencies installed!

[More info about Application Dependencies](#)

Authentication

1. **You need your UGX Forum account credentials to log in!**
 - a. You need to use your **Accountname**, *not the Forumname!*
2. Try to logout and login with your credentials on the <http://ugx-mods.com/>
3. Make sure you don't have capslock enabled - the information are case sensitive

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